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PATENT  
9D-EC-19335

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I certify that the attached **Status Request** of **SMITH et al.** for **DELIVERY MANAGEMENT SYSTEM**, Serial No. 09/475,961, filed December 30, 1999, including:

- Status Request (1 page, in duplicate)
- Copy of Executed Associate Power of Attorney (1 page)
- Return post card

is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on the date indicated above in an envelope addressed to U.S. Patent and Trademark Office, P.O. Box 2327, Arlington, VA 22202.

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Express Mail No. EL 920842194 US  
PATENT  
9D-EC-19335

**THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Application of: Smith et al. :  
Serial No.: 09/475,961 : Group Art Unit:  
Filing Date: December 30, 1999 :  
For: DELIVERY MANAGEMENT SYSTEM :

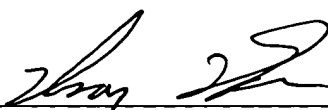
**STATUS REQUEST**

U.S. PATENT AND TRADEMARK OFFICE  
P.O. BOX 2327  
ARLINGTON, VIRGINIA 22202-0327

SIR:

The above-identified patent application was filed on December 30, 1999. We respectfully request a status inquiry on the above-identified patent application. A copy of this request is enclosed for the purpose of reporting the results of the status inquiry.

Respectfully submitted,

  
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